

GLOBAL SIP TRUNKING

The ultimate connection to all the telephony services

VoIP on a global scale: Geographic and Special Numbering around the world for your Communications and Unified Collaboration tools



MARKET CONTEXT

VoIP has revolutionized the communications of enterprises, opening up a new world of possibilities. Accessing VoIP in a global and nimble way is the first step to being able to capture these benefits.

With our Global SIP Trunk service, through a single connection or integrated into your collaboration tools such as Microsoft Teams, you will have access to DDIs and Special Numbers all around the world.

With a strong leadership position in Spanish speaking markets and Europe, over the past 5 years Telefónica's SIP Trunking service has also been rated highly by leading market analysts.

TYPICAL APPLICATIONS

Telephony and Numbering Value-Added Services based on:


- **Inbound**
Contact Center, Conferencing and Meeting Tools
- **PSTN Replacement**
Call Tracking, Number Masking, Call Meeting, Conference Calling, Corporate Telephony, Softphone/UCC/MS Teams, OTTs, Click to Call, Call Center
- **Special Numbering**
Customer Care, Global Help Desk, Conferencing and Meeting Tools

All your complete voice and telephony service through the cloud

Take your first step into digitalization with our VoIP services and see how we can help your business


- **Single Global SIP Trunk connection.** Access modes: Internet (IPsec, TLS) or mWAN (VPN/MPLS).
- **Integrated with Collaboration Platforms such as Microsoft Teams, Cisco Webex and others** by demand. The fastest way to bring telephony services to your employees.
- **DDIs and Special Numbering** around the world. Inbound and Outbound services.
- **Over 150 countries included in our Geographic and Special Numbers coverage**, based on Telefónica's footprint and third party agreements, and it is constantly expanding. Coverage can even be added on demand.
- Local and Geographical **redundancy**.
- Reporting and **Customer Control Center**.
- **Excellence** in SLAs (Customer Service, Service Performance).
- Our Customers also enjoy our **ANTI-FRAUD SERVICE** to prevent fraudulent calls and save money.


+ 1,500
Global Customers


5 Voice PoPs around the world connecting your Operations, Providers and your customers anywhere


170 Countries with service reach and +100 partners


+100 partners


> 20 Bill. minutes/year of international voice traffic


+ 40 countries full regulatory compliance

How does SIP Trunking help?

- Cost effective solution.
- Customizable to your needs.
- Global single point of contact.
- Full Regulation Compliant Outbound DDIs/Legal Interception/Emergency Call/Portability.
- Fast deployment.
- Simple and agile provisioning.
- Enables Unified Communications.
- Exclusive Service Management.
- Deep insights and reports.

Basic service for your Digital Hybrid Workplace

- We integrate voice to any collaboration application.
- We manage tens of third-party local voice providers and suppliers for you.
- You have one single point of contact for contracting, ordering, billing, management and troubleshooting.
- We are voice experts and full regulatory compliance*.
- We deliver integrated provisioning, incident management and reporting tools to your usage.

You save time and money, when we manage multiple tariffs and exchange rates around the world.

*emergency call routing, lawful interception and local number portability.

Coverage

